

Do you have a question about your coverage?
 Contact the appropriate vendor directly for questions regarding benefits, claims process, choosing a doctor, ID cards and copayments and deductibles.



Contact Information			
Benefit	Provider	Website	Contact Information
Medical & VISION	Independence Blue Cross DAVIS VISION	www.ibx.com	Call the number on the back of your ID Card or 1-800-275-2583
Prescription Drug Coverage	Capital Rx	www.cap-rx.com	1-888-832-2779
Dental	METLIFE	www.metlife.com/mybenefits	1-800-438-6388
Flexible Spending Accounts	C-BIZ - FLEX	WWW.MYPLANS.CBIZ.COM	1-800-815-3023 OPTION 4
Employee Assistance Program	ComPsych Guidance Resources through One America	Guidanceresources.com Web ID: ONEAMERICA3	1-855-387-9727
Employee Insurance Assistance	Health Advocate	www.HealthAdvocate.com	1-866-695-8622
Retirement Plan	PSERS	https://www.psers.pa.gov/	Toll-Free Number: 1.888.773.7748