Track your Prior Authorization Status Using the Capital Rx Member Portal

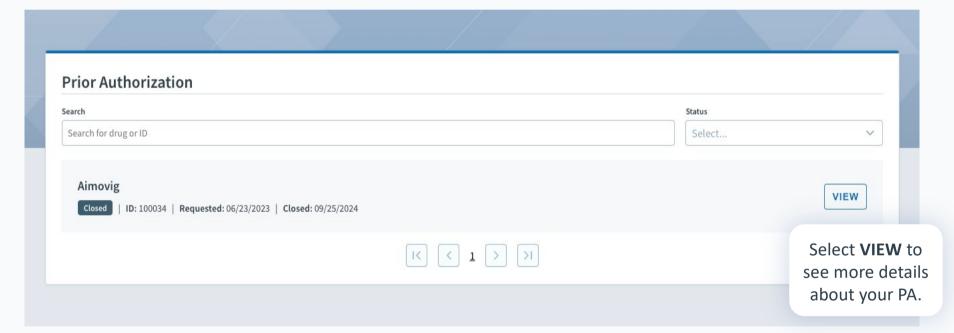


With a clear, user-friendly interface, members can now track their Prior Authorization (PA) progress and see key details in the experience they already use today!



Scan the QR code or go to the Capital Rx Member Portal at https://app.cap-rx.com/login to register or log in. Select Prior Authorization to at the top of the Dashboard screen to begin.

On the Prior Authorization (PA) dashboard, a list will populate of all prescriptions that a PA have been submitted for. You can sort by searching for a specific drug or status. In the list of PAs you will see the prescription, status of the PA, request date, and closed date (if applicable).





Possible statuses include:

- •In progress Your PA has been received and is currently being processed.
- Approved
- Denied
- •Closed There was not enough information provided to make a decision on your PA.

Please contact your dedicated Customer Care team by calling the number on the back of your ID card if you have questions about the member portal.

