

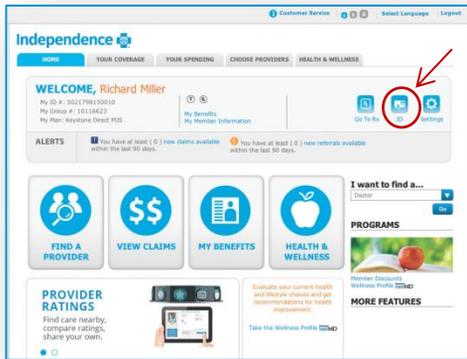
# Access your ID card with our online and mobile tools



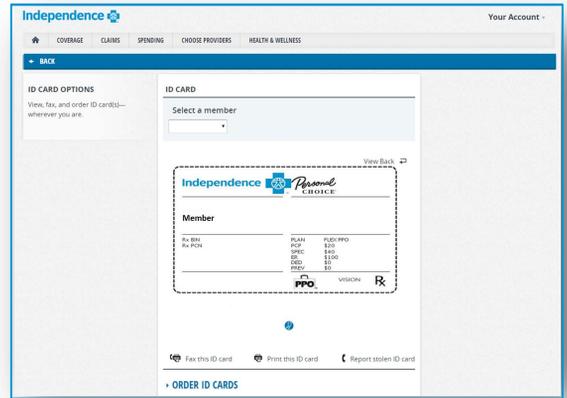
## Online Tool – [www.ibxpress.com](http://www.ibxpress.com)

With [www.ibxpress.com](http://www.ibxpress.com), you have quick and secure access to information you need - anytime and anywhere. After you have registered, just follow these easy steps to locate and print a temporary ID card.

**1** Log onto [www.ibxpress.com](http://www.ibxpress.com) to register for the member portal. Once registered, click “ID” to access your temporary ID card or request a new ID card.



**2** On the next page, you can now view your temporary ID card. You also have the option to save, print, or fax the ID card. And if it has been stolen, you can report it from this page as well.



## Mobile Tool

Once you're registered on [www.ibxpress.com](http://www.ibxpress.com), you can also access your ID card on the IBX app. Visit [www.ibx.com/mobile](http://www.ibx.com/mobile) to download the IBX app and log in using your ibxpress username and password.

**1** Log into the IBX app using your ibxpress username and password. Next, click “Doctor’s Visit Assistant.”



**2** By clicking on “ID Cards,” you can access your ID card, send it to a provider and request a new copy.

