

Non-Specialty Copay Assistance Programs

FREQUENTLY ASKED QUESTIONS

What has changed with my non-specialty pharmacy coverage?

Answer: Copay amounts for certain non-specialty medications can vary based on your pharmacy benefit, administered by Capital Rx.

Will my non-specialty medication copay increase?

Answer: The cost of many medications has increased in recent years, and these costs are often shared between employers and members. To help lower your out-of-pocket expense, your pharmacy may be able to assist you in enrolling in a manufacturer copay assistance program, if available for your medication. For questions about your expected copay, please call the pharmacy customer care phone number on your member ID card.

What is a manufacturer copay assistance card? Will I have an out-of-pocket expense for my non-specialty medication?

Answer: A manufacturer's copay assistance card is a program offered by drug manufacturers to help insured patients afford their medications by reducing or covering a portion of their out-of-pocket costs. If you use a manufacturer copay card, then your out-of-pocket expense is typically between \$0 to \$25 dollars per fill, depending on the terms of the copay assistance program.

What do I need to do to enroll in a manufacturer copay assistance program?

Answer: You can learn more by asking your pharmacist about using copay cards and manufacturer copay assistance programs.

What if I do not enroll in a manufacturer copay assistance program?

Answer: Without using a copay assistance program, you will be responsible for the full copay amount before your medication(s) will be dispensed by the pharmacy.

What if I am already enrolled in a manufacturer copay assistance program?

Answer: If you are already using a copay assistance program, please provide the card information to your pharmacy. Your pharmacy will ask you for your copay card information before dispensing your medication.

